



RADIOLOGY ASSOCIATES of HARTFORD, P.C.

By completing this survey you can help RAH focus its efforts and resources effectively while recognizing and prioritizing your needs. This survey is confidential and is for services specifically provided at the RAH outpatient centers. Thank you, in advance, for your contribution to this survey. We look forward to providing you with continued and improved imaging services.

REFERRAL PATTERN

- 1. Do you currently refer patients to RAH's outpatient centers? If yes, please check the sites you most commonly refer. If you don't refer patients to us, is there a specific reason why?

- 2. Please estimate the percentage of patient referrals you refer to RAH's outpatient centers.

- 3. Has your referral pattern to our outpatient facility changed in the past year? If yes, how? If you have changed your referral patterns to our outpatient facilities, please briefly tell us why.

- 4. Please rate our outpatient imaging services compared to other imaging facilities?
5. Do you find that patients are choosing their own radiology center?

SERVICE

- 1. Who typically schedules imaging services for you?
2. What hours of operation are most convenient for your patients?
3. Would your office be interested in the option of requesting appointments online?

- 4. If you currently refer to our practice, please rate RAH's services in the following areas: Our ability to offer your patient a timely appointment, Our willingness to see urgent cases on short notice, The courtesy and responsiveness of our staff, The timeliness of receiving patient reports, Your patient's comments about our practice, Hours of operation.

- 5. If you are NOT AWARE we provide any of the following services, please check: online reports & images, images on CD, thyroid biopsies, breast biopsies, color dopplar U/S, Virtual CT colonoscopy, bone densitometry, MRI, CT scan, diagnostics, varicose vein treatments, mammography with softer mammopad, presurgical stereotatic CT imaging of sinuses.

- 6. Have you seen or heard any of our advertising? If yes, choose all that apply: Channel 3 TV, Channel 30 TV, CT Life paper, Hartford Courant, Journal Inquirer, CT Magazine, The Valleybook, Yellowpages, Little Blue Book, Chamber of Commerce, Direct Mailing, The West Hartford Book.

Name (optional)

Your support is appreciated. Please fax to 860-714-8808 or mail to Radiology Associates of Hartford, PC, Attn: Sandy 1000 Asylum Ave., Ste. 3201E, Hartford, CT 06105.